Reporting the Death of a Military Retiree or Annuitant

The Defense Finance and Accounting Service (DFAS) has prepared this contact sheet to assist you in reporting the death of a military retiree or annuitant. The information provided is meant to serve as a general guide.

 Notify DFAS at (800) 321-1080. Please have the decedent's Social Security Number (SSN) and the date of death when you call. We ask that you send one photocopy of a death certificate which indicates the cause of death. Please send it to:

For retirees

Address: DFAS, U.S. Military Retirement Pay

P.O. Box 7130

London, KY 40742-7130.

Fax:

(800) 469-6559

For annuitants

Address: DFAS, U.S. Military Annuitant Pay

P.O. Box 7131

London, KY 40742-7131.

Fax: (800) 982-8459

We will take steps to close out the pay account to prevent any overpayments. If the decedent was a retiree enrolled in the Survivor Benefit Plan (SBP) and/or the Retired Serviceman's Family Protection Plan (RSFPP), we will take additional steps to initiate pay accounts for eligible survivors.

Designated beneficiaries of retirees should expect a Standard Form 1174 (SF-1174) and, if applicable, SBP/RSFPP-related forms in the mail within seven to ten business days of reporting the death. If you need assistance please call us at either of the numbers listed above.

- Notify the Social Security Administration (SSA) at (800) 772-1213.
- Notify the Defense Enrollment Eligibility Reporting System (DEERS) at (800) 538-9552.
- If the member was receiving disability compensation or Dependency Indemnity Compensation (DIC), notify the Department of Veterans Affairs (DVA) at (800) 827-1000.
- If the member was a civil servant or retired civil servant, notify the Office of Personnel Management (OPM) toll-free at (888) 767-6738.
- If the member enrolled in DVA-sponsored insurance such as National Service Life Insurance (NSLI) or Servicemembers' Group Life Insurance (SGLI), notify them at (800) 669-8477.

If you live near a military installation you may be able to receive help with administrative matters from a Casualty Assistance Officer (CAO) or Retired Activities/Affairs Office (RAO). Please note that these services are not available at all military installations.

Here are some additional toll-free numbers you may find useful, if applicable:

Armed Forces Benefit Association (AFBA) (800)	776-2322
Army & Air Force Mutual Aid Association (AAFMAA) (800)	522-5221
Burial at Sea (888) 647-6676	(option 4)
Funeral Honors (877)	645-4667
Military Benefit Association (MBA) (800)	336-0100
Navy Mutual Aid Association (NMAA) (800)	628-6011
Officers Benefit Association(800)	736-7311
Uniformed Services Benefit Association (800)	368-7021

Provided as a courtesy by the Defense Finance & Accounting Service in Cleveland, Ohio.